

Quarterly Reporting - Chase UK  
Q2 2024

Interface Name/Id		Interface type	
A		B	
Open Banking		Dedicated Interface	

  

Day	Availability statistics		Performance statistics				
	Uptime (%)	Downtime (%)	Payment services user interface	Dedicated Interface			
			Response (milliseconds)	AISP response (milliseconds)	PSP response (milliseconds)	CBP/II / PISP Yes/No response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1	100	0		158	150	0	0.01
2	100	0		124	141	0	0
3	100	0		122	142	0	0
4	100	0		118	122	22	0.02
5	100	0		116	116	0	0
6	100	0		114	114	20	0.01
7	100	0		116	117	13	0
8	100	0		117	116	0	0
9	100	0		117	117	13	0
10	100	0		112	118	15	0
11	100	0		113	121	0	0
12	100	0		116	112	0	0
13	100	0		113	118	0	0
14	100	0		112	120	0	0.09
15	100	0		119	118	0	0
16	100	0		119	122	0	0
17	100	0		116	123	0	0
18	100	0		123	123	0	0.01
19	100	0		117	125	0	0
20	100	0		115	123	0	0
21	100	0		116	124	0	0
22	100	0		116	124	0	0
23	100	0		117	121	0	0
24	100	0		117	122	0	0
25	100	0		120	124	0	0
26	100	0		122	122	0	0.01
27	100	0		120	123	0	0
28	100	0		118	124	0	0.01
29	100	0		119	120	0	0
30	100	0		120	118	0	0
31	100	0		122	126	0	0
32	100	0		120	125	0	0
33	100	0		120	124	0	0
34	100	0		116	122	0	0
35	100	0		116	123	0	0

36	100	0
37	100	0
38	100	0
39	100	0
40	100	0
41	100	0
42	100	0
43	100	0
44	100	0
45	100	0
46	100	0
47	100	0
48	100	0
49	100	0
50	100	0
51	100	0
52	100	0
53	100	0
54	100	0
55	100	0
56	100	0
57	100	0
58	100	0
59	100	0
60	100	0
61	100	0
62	100	0
63	100	0
64	100	0
65	100	0
66	100	0
67	100	0
68	100	0
69	100	0
70	100	0
71	100	0
72	100	0
73	100	0
74	100	0
75	100	0
76	100	0
77	100	0
78	100	0
79	100	0
80	100	0
81	100	0
82	100	0
83	100	0
84	100	0
85	100	0
86	100	0
87	100	0
88	100	0
89	99.99	0.01

	119	125	0	0
	119	125	24	0
	118	119	0	0
	114	121	0	0
	116	119	0	0
	112	117	0	0
	114	119	0	0
	118	123	18	0
	116	122	20	0
	118	123	0	0
	117	126	0	0
	118	119	0	0
	116	121	0	0
	115	127	4	0
	120	125	0	0.01
	117	122	15	0
	117	126	0	0
	118	120	0	0.01
	121	119	0	0
	117	120	0	0
	115	122	0	0
	118	122	0	0
	120	121	0	0
	119	120	0	0
	120	118	0	0
	194	151	0	0.15
	124	125	0	0.01
	114	124	0	0
	119	119	0	0.01
	196	208	0	0.12
	115	119	0	0.01
	115	121	0	0.01
	114	117	0	0.01
	115	120	0	0.01
	114	118	0	0.01
	116	124	0	0.01
	117	127	0	0.01
	117	121	0	0.01
	117	122	0	0.01
	118	118	0	0
	114	121	0	0
	114	123	0	0
	117	118	0	0
	116	121	0	0
	115	124	0	0
	148	179	0	0.03
	118	120	0	0.01
	119	119	0	0
	118	119	0	0
	118	125	19	0.01
	116	120	0	0
	114	118	0	0
	114	117	0	0
	120	117	0	0.04

90	100	0
91	100	0
92		

	110	117	0	0
	110	117	0	0

Interface Name/Id	
A	
Chase Mobile App	

Interface type
B
PSU Interface

Availability statistics		
Uptime (%)	Downtime (%)	
D	E	
1	99.61	0.39
2	100	0
3	99.99	0.01
4	99.99	0.01
5	99.96	0.04
6	100	0
7	99.96	0.04
8	100	0
9	99.96	0.04
10	100	0
11	100	0
12	100	0
13	100	0
14	100	0
15	100	0
16	99.96	0.04
17	100	0
18	99.99	0.01
19	99.99	0.01
20	100	0
21	100	0
22	100	0
23	100	0
24	100	0
25	100	0
26	100	0
27	100	0
28	100	0
29	100	0
30	100	0
31	99.99	0.01
32	100	0
33	99.96	0.04

Performance statistics				
Payment services user interface	Dedicated Interface			
Response (milliseconds)	AISP response (milliseconds)	PSP response (milliseconds)	CBP/II / PISP Yes/No response (milliseconds)	Error response rate (%)
F	G	H	I	J
157				
124				
124				
120				
107				
92				
91				
94				
92				
90				
90				
93				
92				
92				
94				
93				
93				
97				
95				
94				
93				
95				
94				
95				
96				
98				
97				
94				
95				
97				
101				
96				
96				

34	100	0
35	99.96	0.04
36	100	0
37	99.96	0.04
38	100	0
39	99.96	0.04
40	99.93	0.07
41	99.96	0.04
42	100	0
43	100	0
44	100	0
45	100	0
46	99.96	0.04
47	100	0
48	100	0
49	100	0
50	99.96	0.04
51	100	0
52	100	0
53	100	0
54	100	0
55	100	0
56	100	0
57	100	0
58	100	0
59	100	0
60	100	0
61	99.99	0.01
62	99.96	0.04
63	100	0
64	99.93	0.07
65	99.96	0.04
66	100	0
67	100	0
68	100	0
69	100	0
70	100	0
71	100	0
72	99.99	0.01
73	100	0
74	100	0
75	100	0
76	99.96	0.04
77	100	0
78	99.99	0.01
79	100	0
80	100	0
81	100	0
82	100	0
83	99.96	0.04
84	100	0
85	100	0
86	99.99	0.01
87	99.99	0.01

95				
95				
97				
97				
95				
92				
93				
92				
92				
94				
94				
94				
93				
93				
93				
93				
95				
96				
97				
101				
97				
97				
98				
99				
99				
100				
123				
101				
93				
96				
152				
96				
96				
97				
95				
94				
95				
98				
97				
97				
99				
97				
97				
98				
99				
100				
99				
100				
98				
97				
100				
101				
98				

88	100	0
89	99.99	0.01
90	100	0
91	100	0
92		

97				
102				
96				
97				